Localised Restrictions Support Scheme Guidance

Click on links in the contents box below, or on blue underlined links throughout the document, to jump to relevant content.

Contents

Α	BOUT THE LOCALISED RESTRICTIONS SUPPORT SCHEME
	What restrictions are currently in place under the Health Protection Regulations?
	My business hasn't been required to close or to severely limit operations under the Health Protection Regulations, but my business occupies part of property where the other occupying business is restricted. Due to practical reasons, the property I operate from is closed and I have therefore been forced to close. Can I get financial support through the scheme?
	My business is currently closed because staff at the business are self-isolating. Can I get financial support through the scheme?
	My business doesn't operate from a premises but it still has significant overheads – e.g. operating from home or from a vehicle. Can I get the support payment?
	I rent the property from which my business operates and I don't receive the rate bill directly from Land & Property Services. Is my business eligible to apply for support?
	I am self-employed and I rent space in a property which is occupied by a business which has been required to close, for example renting a chair in a hair salon. Can I get the support payment?
	I provide regular classes in a premises which is occupied by a business which has been required to close Can I get the support payment?
	What if my landlord has applied for, or received, the support payment but I believe that my business is the party who is eligible to receive it?
	I have multiple separate businesses/ business premises that are directly restricted by the Health Regulations. Can I apply for multiple support payments?
	What if more than one business occupies the same premises?
	Is eligibility for this support scheme directly linked to business rate bills?10
	I pay my business and domestic rates on one single bill. Am I still eligible for the support payment? 1:
	Is eligibility for the Localised Restrictions Support Scheme linked to the criteria for the £10,000 Small Business Support Grant or the £25,000 Retail, Hospitality, Tourism and Leisure Grant?
	Can businesses operating as social enterprises or charities apply for Localised Restrictions Support? 12
	My business operates as a hotel / guesthouse / guest accommodation / bed and breakfast / self-catering establishment / hostel / bunkhouse, but it has not received certification from Tourism NI. Is my business eligible for Localised Restrictions Support?
	Are sports clubs eligible for Localised Restrictions Support?
SI	UPPORT PAYMENTS
	I have already applied for the support payment. When will I be paid?12
	If my application is successful, how much financial support will I receive?

in my area is extended?	
My application was successful. I received a remittance advice email but the payn account, what should I do?	
Can I receive my payment by cheque?	14
I am behind in rates payments. Will any outstanding rates be deducted from my	support payment? 14
I am a landlord and I know that this scheme is aimed at the occupying business. is behind in their rent payments. Can I apply for support in these circumstances, business be required to use the support payment to pay for rent arrears?	or can the occupying
I received my first support payment, but it does not reflect the payment amount entitled to under the scheme. What should I do?	
I received a Localised Restrictions Support payment but I received too much / sh it. How do I return the funds?	
THE NET ANNUAL VALUE (NAV) OF THE PROPERTY	16
What is the Net Annual Value of the property and how does it affect my applicat	ion? 16
If I operate a business from a property that is currently valued for rates as a dom still access the support payment?	• • •
If my business is eligible for the support payment but I am waiting for the outcor review which may impact on the NAV of my property, will this change the level of receive?	of support payment I
COMPLETING THE ONLINE FORM	17
Who should complete the online application form?	17
What information will applicants be required to provide?	17
When I search for the address of the property that my business occupies using me property address isn't shown on the list. What should I do?	
When I enter the Company Number for my business the form doesn't accept it.	What should I do? 18
I made an error when I submitted the online form. What should I do?	19
APPLICATION UPDATES	19
I have already applied for the support payment. When will I be paid?	19
Can I speak to someone to get an update on my application?	19
Where can I find my application reference number?	20
REJECTED APPLICATIONS	20
I received an email to tell me that my application was rejected. What can I do if I decision?	•
MPORTANT INFORMATION	20
Data Protection and Privacy Policy	20
Declaration	21

State Aid	7.7
State Aid	/ /

ABOUT THE LOCALISED RESTRICTIONS SUPPORT SCHEME

The Localised Restrictions Support Scheme provides financial support to businesses which have been required to close or severely limit their operations due to Health Protection Regulations that have been put in place by the NI Executive, subject to some exclusions.

Eligibility for the Localised Restrictions Support Scheme is directly linked to the Health Protection Regulations. The Health Protection Regulations are published by the Department of Health. <u>The Regulations are available in full from https://www.health-ni.gov.uk/publications/health-protection-coronavirus-restrictions-no2-regulations-northern-ireland-2020.</u>

Further information on what the restrictions mean for you is available at https://www.nidirect.gov.uk/articles/coronavirus-covid-19-regulations-guidance-what-restrictions-mean-you

Businesses must refer to the Health Protection Regulations to understand what restrictions currently apply to them.

The table below provides a summary of the restrictions on businesses that are relevant to this scheme. This has been provided for ease of understanding, and it does not replace or supersede the Health Protection Regulations.

Date businesses were first forced to close or severely restrict operations due to Localised Restrictions put in place through the Health Protection Regulations

5 October 2020

Certain businesses operating in Derry City & Strabane only including:

- Cafes, pubs and restaurants
- Hotels and guesthouses
- Other businesses including cinemas, museums, galleries, trampoline parks, inflatable parks, escape rooms, bowling alleys and ice rinks.
- Libraries

These restrictions were superseded by the restrictions that came into force across NI on 16 October 2020.

Phase 1: 5-15 October 2020, payment for 1 week and 4 days

Lower rate payment: £1,256

Standard rate payment: £1,884

• Higher rate payment: £2,516

16 October 2020

Certain businesses operating in any part of Northern Ireland including:

- Cafes, pubs and restaurants
- Hotels, guesthouses and Bed & Breakfasts
- Close contact services in commercial premises such as hairdressers and barbers, beauty salons, day spas, nail bars, tattoo parlours, sports and massage therapy, wellbeing and holistic therapies, tanning, dress fitting, tailoring and fashion design, electrolysis and body piercing
- Other businesses including campsites and caravans parks for touring caravans, hostels, bunkhouses, cinemas, museums, galleries, bingo halls, funfairs, indoor amusement arcades, indoor visitor attractions, trampoline parks, inflatable parks, bowling alleys and ice rinks.

These restrictions were in force until 10 December 2020 (though some businesses were allowed to re-open for 1 week from 20 November to 26 November inclusive).

Phase 2: 16 October to 10 December 2020, payment for 8 weeks

Lower rate payment: £6,400

• Standard rate payment: £9,600

• Higher rate payment: £12,800

27 November

Certain additional businesses operating in any part of Northern Ireland including:

- Retail businesses that are not permitted to remain open (such as those referred to as non-essential retail)
- Outdoor sports and exercise facilities including activity centres,
 equestrian centres, marinas and venues relating to motor sport and
 activity centres
- Outdoor visitor attractions, with the exception of play areas, public parks, forest and country parks and outdoor areas of stately homes, historic homes, castles and properties operated by The National Trust

Indoor sports and exercise facilities including soft play areas, leisure
centres, gyms, equestrian centres, venues relating to motor sport and
activity centres
Guest accommodation and self-catering establishments
These restrictions were in force until 10 December 2020.
Phase 3: 27 November to 10 December 2020, payment for 2 weeks.
Lower rate payment: £1,600
Standard rate payment: £2,400
Higher rate payment: £3,200
Certain businesses operating in any part of Northern Ireland including:
Pubs and licenced clubs not serving food (food means a main table)
meal prepared in a permanent kitchen within the premises)
Certain indoor sporting events
Phase 4: from 11 December 2020 onwards (end date to be decided)
Certain additional businesses operating in any part of Northern Ireland are
subject to restrictions from 26 December 2020.
The regulations relating to these restrictions are being developed. Applicants
can now apply, though they may be asked to provide further information
once the regulations have been finalised.

If you consider that your business is eligible for support from the Localised Restrictions Support Scheme in line with the current Health Regulations, you must apply online only. Support payments are only issued after an online application for the relevant business premises has been submitted and is found to be eligible for the support payment according to the scheme's criteria.

The scheme is designed to support the occupying business in a property, not the landlord or managing agent. Applications must only be submitted by an authorised representative for the business which occupies the premises, such as the business owner, director or a senior manager. Landlords **must not** complete this application form on behalf of tenant businesses who rent their premises.

If you occupy more than one eligible premises, you may apply for support in respect of each one. You must complete a separate online application for each separate premises that you consider may be eligible for support.

Applications will be processed in line with the following regulations:

- The Financial Assistance (Coronavirus) (No. 2) Regulations (Northern Ireland) 2020 (legislation.gov.uk) https://www.legislation.gov.uk/nisr/2020/230/contents/made
- The Financial Assistance (Coronavirus) (No. 2) (Amendment) Regulations (Northern Ireland) 2020
 (legislation.gov.uk) https://www.legislation.gov.uk/nisr/2020/262/contents/made

Exclusions

There are a number of exclusions to the Localised Restrictions Support Scheme, including:

- Businesses which do not occupy business premises, such as businesses or self-employed who rent
 space on a transient basis from the occupying business or those who operate from their homes or
 from a vehicle. The valuation of the property for rates purposes will be used to verify business
 premises, with the exception of guesthouses and bed & breakfasts which may be valued as a
 domestic property with a capital value.
- Public sector bodies, NI Housing Executive or Housing Associations
- Businesses which have failed to comply with a COVID-19 prohibition notice served by the PSNI
- Businesses which were not open to the public and trading immediately before they were forced to
 close or severely restrict operations at their premises due to the restrictions imposed by the Health
 Protection Regulations. This exclusion does not apply to businesses operating as a wet pub which
 serves drink only (see table above)
- Off-licences and supermarkets selling alcohol, which are solely restricted by closure times
- Premises solely restricted by latest ordering time of 11pm on takeaway orders
- Hotels, guesthouses, bunkhouses, hostels, bed & breakfasts, guest accommodation and self-catering establishments which have not received certification from Tourism NI.

What restrictions are currently in place under the Health Protection Regulations?

The Health Protection Regulations are published by the Department of Health. <u>The Regulations are available in full from https://www.health-ni.gov.uk/publications/health-protection-coronavirus-restrictions-no2-regulations-northern-ireland-2020</u>

Further information on what the restrictions mean for you is available at https://www.nidirect.gov.uk/articles/coronavirus-covid-19-regulations-guidance-what-restrictions-mean-you

My business hasn't been required to close or to severely limit operations under the Health Protection Regulations, but my business occupies part of property where the other occupying business is restricted. Due to practical reasons, the property I operate from is closed and I have therefore been forced to close. Can I get financial support through the scheme?

My business is currently closed because staff at the business are self-isolating. Can I get financial support through the scheme?

OR

No. The financial support provided through this Scheme is only available to businesses who have been required to close or severely limited their operations under the Health Protection Regulations that have been put in place by the NI Executive.

There may be other support schemes available to you. A full list of available support at an NI and UK-wide level is available at https://www.nibusinessinfo.co.uk/business-support/coronavirus

My business doesn't operate from a premises but it still has significant overheads – e.g. operating from home or from a vehicle. Can I get the support payment?

No. The financial support provided through this scheme is aimed at businesses which have been required to close their premises or severely limit operations at their premises due to the Health Protection Regulations that have been put in place by the NI Executive. Businesses that don't operate from a premises are not eligible for this support payment.

A full list of further support available at an NI and UK-wide level is available at https://www.nibusinessinfo.co.uk/business-support/coronavirus

I rent the property from which my business operates and I don't receive the rate bill directly from Land & Property Services. Is my business eligible to apply for support?

Yes. This scheme is for occupying businesses which have been required to close or severely limit their operations due to the Health Protection Regulations that have been put in place by NI Executive. The scheme is designed to support the occupying business, not the landlord or managing agent.

Occupying businesses who consider that they are eligible for support from this scheme should apply directly using the online form. If you do not receive the business rate bill directly from Land & Property Services, you will be asked to provide contact details for your landlord or managing agent so that your occupancy can be verified.

I am self-employed and I rent space in a property which is occupied by a business which has been required to close, for example renting a chair in a hair salon. Can I get the support payment?

OR

I provide regular classes in a premises which is occupied by a business which has been required to close. Can I get the support payment?

No. This scheme is not designed to provide financial support to businesses who rent space on a transient basis from the occupying business. The scheme is designed to support the occupying business.

A full list of further support available at an NI and UK-wide level is available at https://www.nibusinessinfo.co.uk/business-support/coronavirus

What if my landlord has applied for, or received, the support payment but I believe that my business is the party who is eligible to receive it?

Let us know. Occupying businesses who consider that they are eligible for support from this scheme should apply directly using the online form. If you don't receive the business rate bill directly from Land & Property Services, you will be asked to provide contact details for your landlord or managing agent so that your occupancy can be verified.

If you believe that a payment has been issued to a business that is not eligible to receive it, you should email details to LocalisedRestrictions@finance-ni.gov.uk so that this can be investigated.

I have multiple separate businesses/ business premises that are directly restricted by the Health Regulations. Can I apply for multiple support payments?

Yes. If you occupy more than one eligible premises, you may apply for support in respect of each one.

You must complete a separate online application for each premises that you consider may be eligible for support.

Note that legislation permits the business occupation to be verified against records held for rating purposes.

What if more than one business occupies the same premises?

The scheme is open to all businesses which have been required to close or severely limit their operations due to Health Protection Regulations that have been put in place by the NI Executive, subject to some exclusions. More than one support payment can be issued in relation to the same premises, however a business that is the occupier of a part of a property which is restricted will receive the lower rate of payment regardless of the NAV of the property that they occupy. The size and extent of each property is linked to the NAV of the property. Find out more in the <u>Support Payments section</u> and the <u>Net Annual Value (NAV) of the Property section</u>.

For example, if a business rents part of a property from the main occupying business (such as a cinema complex which includes a separate business operating as a café), an application can be made in relation to each business that meets the eligibility criteria. To be eligible businesses must be separately demarcated within the property and each business must be separately owned. Occupying businesses who consider that they are eligible for this scheme should apply online. Separate applications are required for each eligible business at the property, and must be submitted by an authorised party for each applicant business.

Please note that if this situation is relevant to your business premises, it may take slightly longer to verify your application. As long as you received an application reference number when your form was submitted, you should not be concerned if you do not receive an email advising on the outcome of your application at the same time as other businesses at the same property.

Note that legislation permits that we may also use the information you provide on the application form to verify our records about the occupation of this premises for rating purposes.

Is eligibility for this support scheme directly linked to business rate bills?

No, but the property valuation for rates will be used to verify the business premises, unless it's a guesthouse or bed & breakfasts which may be valued as a domestic property with a capital value.

Eligibility for the scheme is based on the location of the business premises, the type of business activity undertaken at the business premises, and the severity of restrictions that have been put into place by NI Executive (subject to some exclusions).

Eligibility for the scheme is not directly linked to rate accounts, and the scheme is open to occupying businesses which have been required to close or severely limit their operations due to Health Protection

Regulations that have been put in place by NI Executive, whether or not they receive the business rate bill for the premises directly from Land & Property Services (LPS).

Rating information will be used to determine the following in relation to the Localised Restrictions Support Scheme:

- The rate account for the property will be used to verify applications, to confirm that the premises is used for the business purpose described in the application.
 - If you do receive the rate bill for the premises directly from LPS, you will be asked to provide the rate account reference numbers from your most recent rate bill.
 - If you do not receive the business rate bill directly from LPS, you will only be asked to share the name and contact details of your landlord or managing agent so that your occupancy can be verified.
- The Net Annual Value (NAV) of the property, which is one of the factors used to calculate the
 business rate bill, will be used to verify the business premises and to decide which level of support
 payment that successful applicants will receive. Find out more in the Net Annual Value (NAV) of the
 property section

I pay my business and domestic rates on one single bill. Am I still eligible for the support payment?

Yes, but subject to the other eligibility requirements and exclusions. If you think your business is eligible for the scheme, you can apply for the support payment even if your business rates are shown on the same bill as your domestic rates.

This is most relevant to businesses where the domestic part of the rate bill relates to premises from which a guesthouse or Bed and Breakfast is operated. In this case, you can apply for the support payment if you think the guesthouse or Bed and Breakfast is eligible.

Is eligibility for the Localised Restrictions Support Scheme linked to the criteria for the £10,000 Small Business Support Grant or the £25,000 Retail, Hospitality, Tourism and Leisure Grant?

No. The Localised Restrictions Support Scheme is an entirely separate scheme with different criteria. If you received a £10,000 or £25,000 grant however it is useful to let us know as this may help us to process your application more quickly.

Can businesses operating as social enterprises or charities apply for Localised Restrictions Support?

Yes, but subject to the other eligibility requirements and exclusions. If you consider your business to be eligible for the scheme, you can apply for the support payment even if you operate as a social enterprise or a charity.

My business operates as a hotel / guesthouse / guest accommodation / bed and breakfast / self-catering establishment / hostel / bunkhouse, but it has not received certification from Tourism NI. Is my business eligible for Localised Restrictions Support?

No. Hotels, guesthouses, bunkhouses, hostels, bed & breakfasts, guest accommodation and self-catering establishments which have not received certification from Tourism NI are excluded from the Localised Restrictions Support Scheme.

Are sports clubs eligible for Localised Restrictions Support?

No, the Localised Restrictions Support Scheme is not appropriate for sports clubs. Recognised sports governing bodies and their affiliated clubs and entities are however eligible to apply for the Sports Sustainability Fund. Further information on defining 'eligible governing bodies and their affiliated clubs and entities' is available on the Sport NI website at http://www.sportni.net/funding/our-funding-programmes/sports-sustainability-fund/

The Sports Sustainability Fund application form includes a section for both income and expenditure, for hospitality. This would consider income and expenditure from club run bars and food provision and recognises that hospitality is an important income stream for many sports clubs. A separately constituted 'social club' would not be eligible in its own right for this scheme.

SUPPORT PAYMENTS

I have already applied for the support payment. When will I be paid?

Please note that it may take 5 weeks or more to process your application. This is because of the time required to establish the associated regulations and to complete the necessary eligibility checks. Be assured that we are processing your application as quickly as possible. Your patience is appreciated.

Applications will be assessed and payments made as soon as possible where eligibility has been clearly demonstrated. In cases where eligibility is less clear, and it is necessary to carry out further verification

checks, you may be contacted for more information. Please check your email account regularly (including the junk folder) and respond quickly to requests for further information.

If your application is successful, the support payment will be sent directly to the bank account you specified in your application form and you will receive an email confirming that payment has been issued.

Please note that payments may not show in your bank account until 7 working days after you receive the remittance email.

If my application is successful, how much financial support will I receive?

There are three levels of support available to businesses who fall into the eligible categories listed above and whose application is successful. The level of support that successful applicants will receive is based on the Net Annual Value (NAV) of the property from which the business operates:

- Lower rate: £800 for each week that the restrictions apply for:-
 - a business that is the sole occupant operating from a property with an NAV of £15,000 or less,
 - a guesthouse or Bed & Breakfast with a capital value (which means it is valued as a domestic property for rates); or
 - o a business that is the occupier of a part of a property which is restricted with any NAV.
- Standard rate: £1,200 for each week that the restrictions apply for:-
 - a business that is the sole occupant of a property with an NAV between £15,001 and £51,000.
- Higher rate: £1,600 for each week that restrictions apply for :-
 - A business that is the sole occupant of a property with an NAV of £51,001 or more.

You can find the NAV of business properties in the Non-Domestic Valuation List which is published online by Land & Property Services. You can search the Non-Domestic Valuation List at https://www.finance-ni.gov.uk/topics/property-valuation/valuation-lists.

If your application is successful and the duration of the localised restrictions in the area that your business operates from is extended, a further support payment will be issued automatically to reflect the duration of

the extended restriction period. Details of payment dates and amounts will be published online, and you will also receive an email to advise you of any payments that have been issued.

Do I need to take any action if my application is successful and the duration of the localised restrictions in my area is extended?

No. You only need to apply for the localised restrictions support scheme <u>once</u> in relation to each premises.

If your application is successful and localised restrictions in your area are extended, further payments will issue automatically.

My application was successful. I received a remittance advice email but the payment is not in the account, what should I do?

Please wait 7 working days. If you received a remittance advice but have not received a payment, check the bank account which is referenced in the remittance email. If you do not receive a payment into that account within 7 working days of receiving your remittance email, please email LocalisedRestrictions@finance-ni.gov.uk for investigation.

Can I receive my payment by cheque?

No. To avoid unnecessary social contact, payments are being made directly into the bank accounts that applicants specify in their application form. Issuing payment by cheque would require successful applicants to go to banks to make lodgements, and slows down the payment process for everyone.

Cheques will not be issued unless absolutely necessary. To request a support payment by cheque, contact LocalisedRestrictions@finance-ni.gov.uk for consideration, quoting the reference number associated with your application.

I am behind in rates payments. Will any outstanding rates be deducted from my support payment?

No. Outstanding rates will not be deducted from the support payment.

I am a landlord and I know that this scheme is aimed at the occupying business. The occupying

business is behind in their rent payments. Can I apply for support in these circumstances, or can the

occupying business be required to use the support payment to pay for rent arrears?

No. This scheme is for occupying businesses which have been required to close or severely limit their

operations due to the Health Protection Regulations that have been put in place by NI Executive. The

scheme is designed to support the occupying business, not the landlord or managing agent.

Rent payments are a matter for the landlord and tenant, and such matters are not dealt with through the

Localised Restrictions Support Scheme.

I received my first support payment, but it does not reflect the payment amount that I think I am

entitled to under the scheme. What should I do?

An illustrative summary of businesses forced to close or severely restrict operations due to Localised

Restrictions put in place through the Health Protection Regulations, the various restriction phases and

details of scheme exclusions are available at

https://www.nibusinessinfo.co.uk/LocalisedRestrictionsSupport.

You can use this information to understand the duration of each restriction phase which applies to restricted

businesses and the payment amount that you are eligible to receive based on the applicable support

payment level.

After reviewing the payment periods and amounts, if you still consider that you have not received the right

payment amount, email LocalisedRestrictions@finance-ni.gov.uk for next steps.

I received a Localised Restrictions Support payment but I received too much / shouldn't have

received it. How do I return the funds?

You can return the funds by bank transfer to the **Department of Finance** using the following payment

details:

Account Name: Department of Finance

Sort Code: 950121

Account Number: 61063871

Description: Refund 8000xxxxx

Localised Restrictions Support Scheme Guidance v15 23.12.2020

15

The number to be included in the description/text field is the document number which can be found on the remittance advice you will have received. Your business name should appear automatically in the sender field.

Alternatively you can return the payment by cheque, which should be made payable to **Department of Finance** and posted to the address below along with a copy of your remittance advice and your contact details:

Account NI

Cash Office - Floor 3

Goodwood House

44-58 May Street

Belfast BT1 4NN

If you would like confirmation that the returned funds have been received by the Department of Finance, you can email LocalisedRestrictions@finance-ni.gov.uk after you have sent the payment using the details above.

THE NET ANNUAL VALUE (NAV) OF THE PROPERTY

What is the Net Annual Value of the property and how does it affect my application?

The level of payment issued to successful applicants will be based on the NAV as published in the Non-Domestic Valuation List (with the exception of guesthouses and Bed & Breakfasts).

The Net Annual Value (NAV) is one of the factors used to calculate business rate bills. You can find the NAV of business properties in the Non-Domestic Valuation List which is published online by Land & Property Services. You can search the Non-Domestic Valuation List at https://www.finance-ni.gov.uk/topics/property-valuation/valuation-lists.

Each property within the Valuation List has a unique Property ID and a Net Annual Value. The size and extent of each property is based on information held in the Valuation List in relation to each unique Property ID. In simple terms, the size and extent of the property is reflected in the current rate bill — one rate bill for each property. Note that the property can be made up of a number of different buildings or units. Eligible businesses that jointly occupy a property will receive the lower rate payment regardless of the NAV of the property they occupy.

You cannot ask to have a property split into separate units, or 2 properties joined into one larger property, for the purposes of changing the level of payment that you might receive through this support scheme.

If I operate a business from a property that is currently valued for rates as a domestic property, can I still access the support payment?

Yes, but only if the business operates as a guesthouse or Bed & Breakfast.

Find out more in the **Support Payments** section.

If my business is eligible for the support payment but I am waiting for the outcome of a valuation review which may impact on the NAV of my property, will this change the level of support payment I receive?

No. Because this scheme is a short term support measure, the level of payment issued to successful applicants is based on the NAV as currently published in the Non-Domestic Valuation List. Subsequent changes to the NAV of a property won't affect the level of payment that successful applicants will receive.

There is no facility to request a review of the NAV, for the purposes of changing the level of financial support you will receive through this scheme.

COMPLETING THE ONLINE FORM

Who should complete the online application form?

Applications must only be submitted by an authorised representative for the business which occupies the premises, such as the business owner, director or a senior manager. Landlords **must not** complete this application form on behalf of tenant businesses who rent their premises.

What information will applicants be required to provide?

Applicants will be required to provide:

- the address of the business premises that has been required to close or severely limit their
 operations due to the Health Regulations. (This is the address which the business is trading from
 rather than the registered office, if different. If you have a business that operates from more than
 one address, you will be required to complete a separate application for each property that has been
 required to close or severely limit their operations due to the Health Regulations)
- information about the most recent rate bill for the property. (If you receive the rate bill for the property directly from Land & Property Services, you will be asked for the Occupancy ID and

- Ratepayer ID. If you do not receive the rate bill you will be asked to provide contact details for the landlord or managing agent)
- contact details for the person within the applicant business to whom any correspondence relating to the application should be directed. (All correspondence will be issued by email)
- information to demonstrate that your business meets the eligibility criteria. Relevant information
 may include: the business trading name, a description of the business activities carried out in the
 property, business website, social media links or Company number (if registered with Companies
 House)
- sort code and account details for the bank account into which you wish to receive payment
- confirmation of whether the business received a £10,000 or £25,000 COVID-19 Business Support
 Grant. (This is not relevant to eligibility, but will be used to validate applications)

Applicants will also be required to complete <u>a declaration</u> in relation to their application. Those who need help to submit the form due to accessibility or vulnerability issues should call 0300 200 7805 between the hours of 10am to 1pm, Mondays to Fridays, for assistance.

When I search for the address of the property that my business occupies using my Postcode, my property address isn't shown on the list. What should I do?

Check your postcode is correct.

Take care to choose the correct address from the address list after you enter your postcode. **Your** application will be rejected if your business is not operating at the address you select.

If you receive the business rate bill for this property, ensure that the address you select here matches the address shown on your business rate bill.

If you don't receive the business rate bill for this property, you can double check your address by searching for the property on the Non-Domestic Valuation List: https://lpsni.gov.uk/vListNDN/search.asp?submit=form
If you still cannot select your address, email LocalisedRestrictions@finance-ni.gov.uk for next steps

When I enter the Company Number for my business the form doesn't accept it. What should I do? Please enter your Company Number by removing the 2 letters at the beginning and replacing these with zeros. So for NI123456 enter your Company Number as 00123456.

I made an error when I submitted the online form. What should I do?

You must email <u>LocalisedRestrictions@finance-ni.gov.uk</u> to advise of the error that was made, including your application reference number for the affected form.

Please do not proceed to submit a duplicate application unless and until you are advised to do so by staff in the Localised Restrictions Support Team as this may result in an unnecessary delay to the processing of your application.

APPLICATION UPDATES

I have already applied for the support payment. When will I be paid?

Please note that it may take 5 weeks or more to process your application. This is because of the time required to establish the associated regulations and to complete the necessary eligibility checks. Be assured that we are processing your application as quickly as possible. Your patience is appreciated.

Successful applicants can expect to receive 1 full payment for the period the restrictions are in place as soon as their application is approved, which may issue before the end of the restriction period. Find out more in the <u>Support Payments section</u>.

Can I speak to someone to get an update on my application?

No. To ensure that all our resources are focused on processing your application, updated information about the scheme will only be available at www.nibusinessinfo.co.uk/LocalisedRestrictionsSupport

Please note that it may take 5 weeks or more to process your application. This is because of the time required to establish the associated regulations and to complete the necessary eligibility checks. Be assured that we are processing your application as quickly as possible. Your patience is appreciated.

All applicants will receive an outcome email confirming whether their application has been successful, as soon as our checks are complete. Successful applicants can expect to receive 1 full payment for the period the restrictions are in place as soon as their application is approved, which may issue before the end of the restriction period.

Urgent queries about your application can be sent to LocalisedRestrictions@finance-ni.gov.uk and a member of our team will respond. Please ensure that you quote your application reference number in any correspondence about your application.

Where can I find my application reference number?

Your application reference number is shown in the confirmation email sent to the email address you provided on your application form. The confirmation email will have the subject line 'Application for the Localised Restrictions Support Scheme'.

Remember that you can only use the <u>LocalisedRestrictions@finance-ni.gov.uk</u> email to contact us. Please only include your application reference number, and never send your bank details to us via email.

REJECTED APPLICATIONS

I received an email to tell me that my application was rejected. What can I do if I disagree with the decision?

You can ask for a reconsideration. Details on how to do this is included in the rejection email sent to unsuccessful applicants. Please note that any reconsideration request should be lodged within two weeks of the date of receiving a rejection email.

Please note - this reconsideration procedure only applies where an application has been submitted, processed and rejected.

All applications are assessed fairly and consistently. Applications that do not fully meet the eligibility criteria or where insufficient information has been provided will be rejected. In these cases written notification will be sent by email as soon as the rejection decision is made. This notification will clearly detail the reason the application was rejected.

IMPORTANT INFORMATION

Data Protection and Privacy Policy

The information provided by applicants will be used by Land & Property Services to process your application and to update rate account details if circumstances have changed. Information held by Land & Property Services for rating or valuation purposes, or held in respect of the business or property to which an application relates by district councils, may obtained and processed in respect of the assessment of an application. Occasionally this information may be passed to other organisations but only when we are required by law to do so or when the disclosure complies with the General Data Protection Regulation 2016 and/or the Data Protection Act 2018. For more information please go to: https://www.finance-ni.gov.uk/publications/lps-privacy-notice

Declaration

Applicants accepting payments from the Localised Restrictions Support Scheme are subject to the terms below. Note that these terms may have been updated since after the application was submitted.

- 1. I confirm that I am an authorised representative for the business identified in this application.
- 2. I confirm that the information I have provided in this form is accurate and complete.
- 3. I understand that if any of the information provided on this application is found to be fraudulent or false, repayment of funding will be required. Fraudulent claims may be subject to legal action.
- 4. I understand that I must notify Land & Property Services if there is any change in circumstances that may affect eligibility for this scheme.
- 5. I understand that Land & Property Services may seek more information from other sources to verify this application. This may include checking that the business has compiled with Covid-19 prohibition notices issued by the PSNI.
- 6. I confirm that I am aware that Land & Property Services or an agent acting on behalf of Land & Property Services may carry out an inspection of the business premises to substantiate this application. If the property is found not to be as described in the application, the application will be rejected and repayment of funding will be required.
- 7. I understand that if Land & Property Services is no longer satisfied that an award made is payable, further payments will be suspended pending investigation and will be discontinued unless Land & Property Services becomes satisfied that the occupier is eligible for assistance. Any payment made which is found to have been paid contrary to Regulations shall be recoverable by Land & Property Services. If payments made contrary to the Regulations are not recovered, information about these payments may be published in the public interest.
- 8. I understand that the information I provide will be processed by Land & Property Services for the purposes of assessing this application and to update rate account details if circumstances have changed. I also understand that information held by Land & Property Services for rating or valuation purposes, or held in respect of the business or property to which an application relates by district councils, may be obtained and processed in respect of the assessment of an application. Land & Property Services may share information in relation to eligibility for this scheme with another Northern Ireland government department. Occasionally this information may be passed to other organisations but only when we are required by law to do so or when the disclosure complies with the General Data Protection Regulation 2016 and/or the Data Protection Act 2018. More information is available at: https://www.finance-ni.gov.uk/publications/lps-privacy-notice
- 9. I understand that the information provided on this form may be used for the purpose of the prevention and detection of crime.

- 10. I understand that any payment is considered income which must be declared to HMRC as part of the tax return for the business.
- 11. I understand that if the support payment constitutes State Aid, I will comply with State Aid requirements.
- 12. I confirm that the applicant business was open to the public and trading immediately before they were forced to close or severely restrict operations at their premises due to the restrictions imposed by the Health Protection Regulations. (This declaration does not apply to 'wet pubs' which had been prevented from opening until 21 September 2020).
- 13. I confirm that if the applicant business was issued with a COVID-19 prohibition notice by the PSNI, the business complied with all requirements set out in the prohibition notice.
- 14. I confirm that the property associated with this application is not occupied by a public sector body, NIHE or Housing Association.
- 15. I confirm that the applicant business has been required to close or severely limit their operations due to Health Protection Regulations that have been put in place by the NI Executive; and that the applicant business is not an off-licence or supermarket selling alcohol solely restricted by closure times or a premises solely restricted by latest ordering time of 11pm on takeaway orders.

Reporting Fraudulent Payments

If you have any concerns about fraudulent payments relating to this Scheme you should send these to the Department of Finance by email to LocalisedRestrictions@finance-ni.gov.uk

You can view the Department of Finance Fraud Policy and Fraud Response Plan through the link below: https://www.finance-ni.gov.uk/publications/dof-anti-fraud-policy-and-response-plan

State Aid

If Localised Restrictions Support Payments constitute State Aid, applicants must comply with State Aid requirements.

State aid is any advantage granted by public authorities through state resources on a selective basis to any organisations that could potentially distort competition and trade in the European Union. In simple terms, any grants or other forms of help given by the government to a business could be a State Aid.

Further information can be found at: https://www.economy-ni.gov.uk/articles/introduction-state-aid