Your rate bill explained: Direct Debit customers

1. Your Rate Bill
   - **Date of issue:** 1 April 2018
   - **Address of property for which rates are due:** BT0 DEG ANY TOWNLAND ANY TOWN 200 ANY STREET
   - **Account ID:** 0123 4567
   - **Occupancy ID:** 9876 5432
   - **Ratepayer ID:** 8910 5568

   **Discounted Amount Due**
   - **Total Amount Due**
   - **Balance brought forward**
   - **Early payment discount amount**

2. Your Direct Debit schedule
   - Thank you for paying by Direct Debit. You do not need to take any action. Please keep this bill safe for your records.
   - Your rate bill payments will be debited from your account on the date(s) shown in the table (right).
   - Please allow a minimum of 5 working days for any payment not collected by Direct Debit to reach LPS.
   - **Rate assessment for period:** 1 Apr 2018 to 31 Mar 2019 - £800.00
   - **Balance brought forward** - £0.00
   - **Total Amount Due** - £934.00
   - **Discounted Amount Due** - £934.00

3. Your Account Details
   - **Occupancy ID:** 9876 5432
   - **Account ID:** 0123 4567
   - **Ratepayer ID:** 8910 5568

4. Your Direct Debit Guarantee
   - This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
   - **If there are any changes to the amount, date or frequency of your Direct Debit, Land & Property Services (LPS) will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request LPS to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

5. Help with rates:
   - **Lone Pensioner Allowance**
   - **District Rate Subsidy**
   - **Rateable NAV**
   - **Regional Rate**
   - **Address of property for which rates are due:** BT0 DEG ANY TOWNLAND ANY TOWN 200 ANY STREET
   - **Account ID:** 0123 4567
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6. More information about your property and rate bill
   - **Capital Value (CV):** £0.00
   - **Rateable Capital Value:** £0.00
   - **Year Annual Value (NAV):** £0.00
   - **Rateable NAV:** £0.00
   - **Regional Rate:** £0.00
   - **District Rate:** £0.00
   - **Rateable NAV:** £0.00
   - **Additional field:** £0.00
   - **Additional field:** £0.00
   - **Additional field:** £0.00

7. Direct Debit Guarantee
   - **This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
   - **If an error is made in the payment of your Direct Debit, by LPS or your Bank or Building Society, you are entitled to receive a full and immediate refund of the amount paid from your Bank or Building Society. If you receive a refund you are not entitled to, you must pay it back when LPS asks you to.
   - **You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.**

8. Early payment discount amount. This is only applicable if LPS receives this amount in full as a single payment on or before the discount day. Please note this represents the discount on the rate assessment for the period stated on the bill, not the total amount.

9. A breakdown of rating information for the property including valuation amount and regional and district rates for the council area.

10. A breakdown of all exemptions, reliefs and allowances (if any) that you currently receive. The total amount is provided in section 4.

11. This is your Direct Debit Guarantee that explains our responsibilities to you under the Direct Debit agreement.